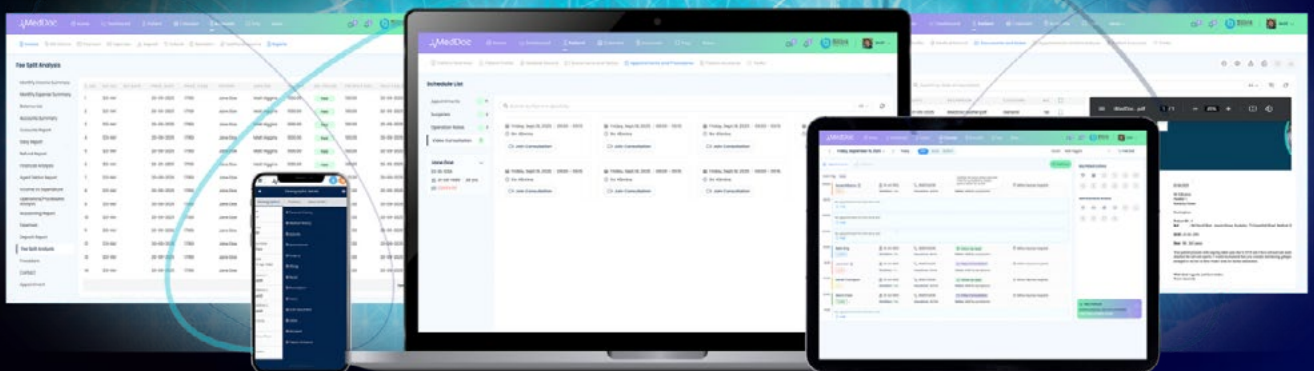




Practice management software **built** for private healthcare

Efficiently run your private medical practice on a single, secure, web-based platform. Built on 25 years of experience, trusted by clinical teams across the UK & Ireland



Running a private practice should not mean running five different systems

Private practice demands precision. In the clinical room, nothing is left to chance. But behind the scenes, too many practices still rely on a patchwork of disconnected tools. One for scheduling, another for patient records, a separate system for billing, spreadsheets for reporting and email for everything in between.

The cost is not always obvious. It shows up as time lost by rekeying data between platforms. As invoices that slip through the cracks. As no shows that could have been prevented. As a practice manager spending their evening reconciling what three different systems say about the same patient.

When the systems do not talk to each other, the people must. And in a busy private practice, that friction adds up.

<p>1 Scattered patient information</p>	<p>2 Billing that costs more than it collects</p>
<p>Clinical notes in one system. Referral letters in email. Billing records somewhere else entirely. When a patient's history is spread across multiple platforms, building a complete picture takes longer than it should, and gaps create risk.</p>	<p>Manual invoicing. Separate reconciliation. Chasing payments across emails and spreadsheets. When billing is disconnected from the patient record and the appointment diary, revenue leaks through the gaps. Late payments and missed claims become routine rather than rare.</p>
<p>3 Schedules that do not reflect reality</p>	<p>4 Admin that expands to fill every gap</p>
<p>A diary in one tool. Reminders from another. No-show data that never makes it back into the workflow. When scheduling operates in isolation, clinics lose visibility over capacity, follow ups slip and patients fall through the cracks.</p>	<p>Every disconnected system creates a manual step. Every manual step takes time. For medical secretaries and practice managers, that time compounds into hours each week spent on tasks that should be handled by the software, not by the team.</p>

A private practice that operates at the highest clinical standard deserves an operational system to match.

One platform for every part of your practice.

iMedDoc is a cloud-based practice management system built specifically for private healthcare in the UK and Ireland. Patient records, appointment scheduling, clinical documentation, billing, Healthcode EDI integration, and reporting – all brought together in a single, secure, web-based platform accessible from any device.

iMedDoc is not new software adapted for private practice. It has been built over 25 years alongside consultants, surgeons and practice teams who rely on it. Part of Lanas (formerly Clanwilliam), a global healthcare technology group with 1,100 people across more than 20 countries. iMedDoc combines deep sector knowledge with the infrastructure and resources to support practices at every stage of growth.

No servers to maintain. No software to install. Log in securely from your consulting room, your home office or between cases on your phone. Your patient records, your schedule and your billing are all available wherever your practice takes you.



For consultants, surgeons & doctors

Your practice reflects your clinical standards. iMedDoc gives you a single view of every patient – clinical history, correspondence, billing, and scheduling – without switching between tools. Dictate notes on your mobile between cases. Submit EDI claims directly to Healthcode. Access your diary, records and documents from any device.

Spend less time on admin, and more time on the work that matters, your patients.



For medical secretaries, administrators & practice managers

You run the practice. And with iMedDoc, we remove the friction from the tasks you manage every day: Diary coordination across multiple clinicians, automated reminders that reduce no shows, letter templates that generate in seconds, and billing that connects directly to Healthcode and Xero. One system, one login and no keying the same data between platforms.

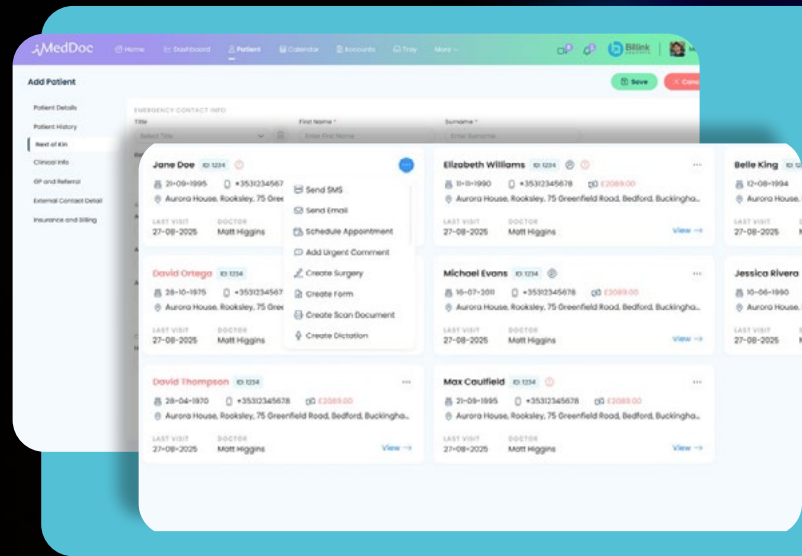
Reliable software, backed by a team that understands private practice.

Everything your practice needs, and nothing it does not.

iMedDoc brings every clinical, operational and financial workflow into a single platform. Here is what that looks like in practice.

Clinical workflow & documentation

A complete patient record in one place. Every clinical note, letter, referral, lab result and dictation – stored securely and accessible instantly. No switching between systems to piece together a patient's



Unlimited patient records, notes & documents

Every patient has a single, comprehensive digital record: clinical history, correspondence, documents and billing – all in one area. With iMedDoc there's no storage limits or per-record charges.



Clinical letter templates

Generate referral letters, clinic letters and patient correspondence from selectable templates. Letters populate with patient data automatically to reduce drafting time from minutes to seconds.



Secure document management

Upload, store and retrieve letters, lab results, imaging reports and supporting documents against the patient record. Everything your team needs, filed where they expect to find it.

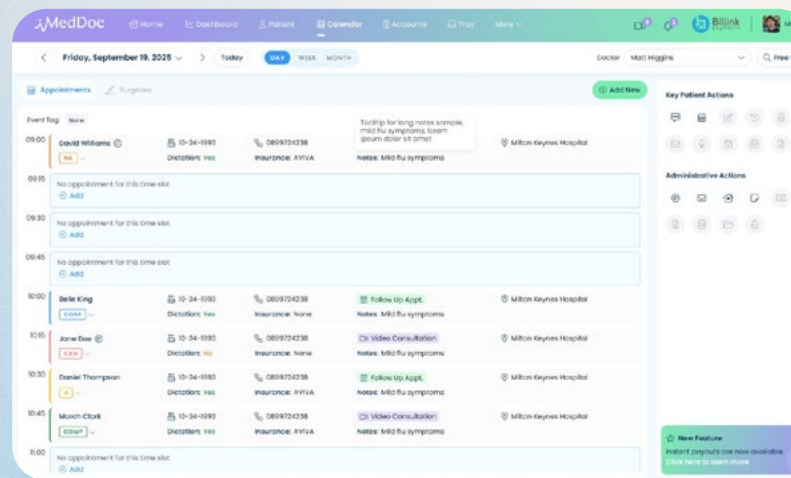


iMedDoc mobile app

Access patient records, dictate clinical notes, capture images and scan documents directly into the patient record from your phone or tablet. Available on iOS and Android.

Scheduling & patient communication

Your diary, your reminders, and your patient communication are all connected in iMedDoc. Appointments, availability, and follow-ups managed in one calendar with automated reminders that reduce no-shows without adding admin efforts.



Multi-clinician appointment calendar

Manage bookings, clinic availability, and daily schedules for every clinician in a single, colour-coded view. Compare diaries side by side to spot availability faster.



Automated email & SMS reminders

Appointment reminders sent automatically by email and SMS. Reduce no-shows and improve follow-up rates without your team picking up the phone.



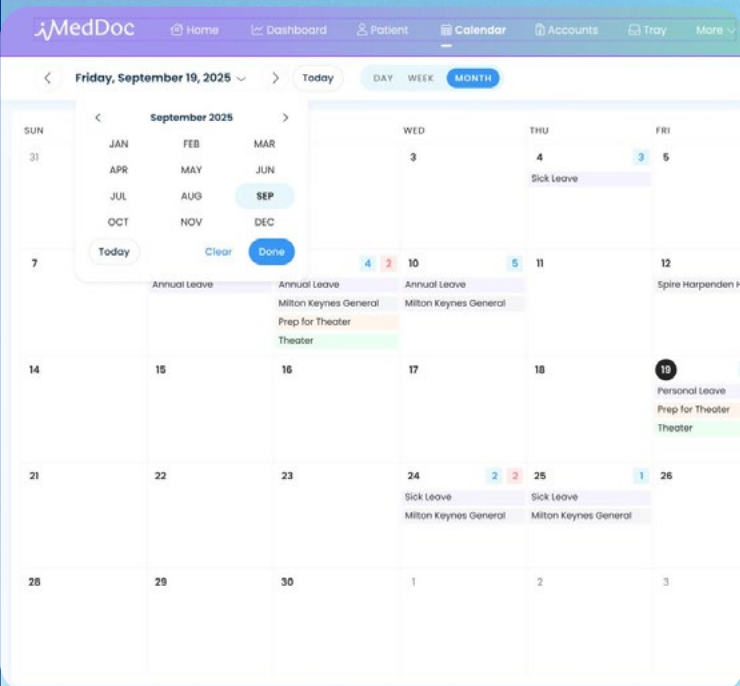
Built-in video consultations

Deliver remote appointments securely from within iMedDoc. No third-party video platform required. Appointment links are sent automatically, and the consultation connects directly to the patient record.



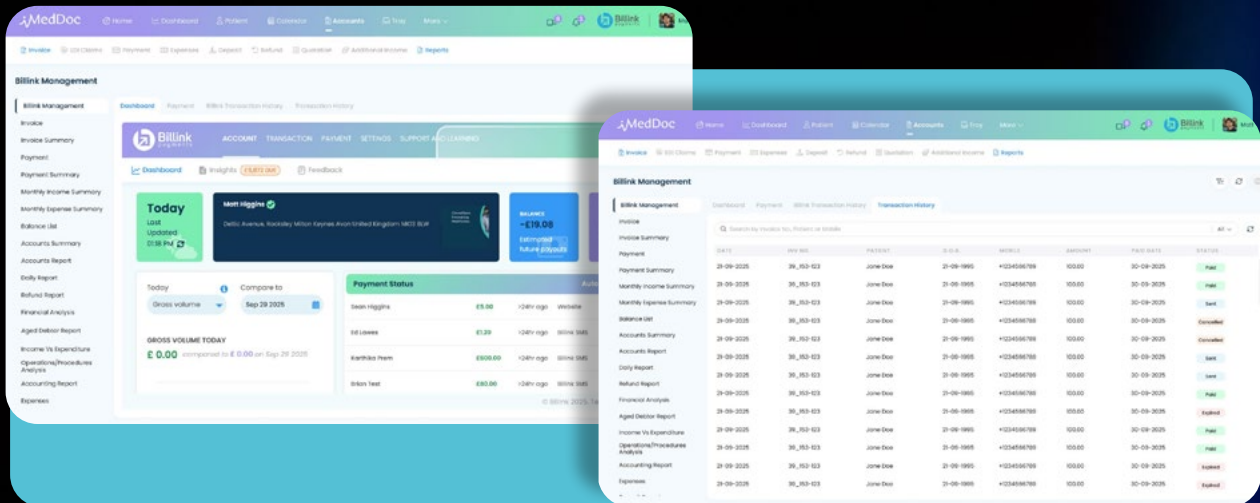
Patient portal

Patients book appointments and pay invoices through a secure online portal. This means less time on the phone for your team and an improved experience for your patients.



Billing, payments & integrations

From invoice to payment in fewer steps. Billing is connected to the patient record and the appointment diary, with direct integrations to Healthcode and Xero. Revenue reaches your account faster and reconciliation stops being a manual task.



Integrated invoicing & on-line payments

Create invoices and collect payments securely from within iMedDoc. Send payment links directly to patients. Card payments reconcile automatically with no separate payment platform required.



Healthcode EDI integration

Submit insurance claims directly to Healthcode from the patient record. No rekeying information and no separate logins. Claims go out faster and payment comes back sooner.



Xero & Amplitude integrations

Financial data flows into Xero for accounting and reporting. Amplitude provides analytics on practice performance. Both connect directly to iMedDoc so you can say goodbye to manual exports and CSV files.



MRX Email integration

Clinic correspondence delivered securely through MRX Email. Documents reach the right recipient reliably, meeting the communication standards UK and Ireland's private practice demands.

Security, compliance & access

Patient data protected by design, not as an afterthought. Enterprise-grade encryption, GDPR-compliant UK hosting, and access controls that keep sensitive information appropriately restricted – without adding complexity for your team.



Enterprise-grade encryption & GDPR compliance

Patient data is encrypted in transit and at rest, stored within GDPR-compliant UK infrastructure. iMedDoc meets the data security standards expected in private healthcare.



Role-based access permissions

Each team member accesses only the information relevant to their role. Clinical, administrative, and financial data stays appropriately controlled without complex IT configuration.



Unlimited staff accounts

Every plan includes unlimited accounts for medical secretaries, administrators, and practice managers. There's no per-user charges for the people who run your practice.

Onboarding & support

Getting started properly matters more than getting started quickly. iMedDoc's onboarding is handled by a dedicated team with experience across hundreds of private practice set-ups across the UK & Ireland. Once you're up and running, the support continues long after you go live.



Dedicated onboarding

Your system is configured before you log in: letter templates, diary structures, fee schedules, integrations, and permissions, all set up by the iMedDoc team based on how your practice works. Training is delivered on your go-live date, so your team is confident from day one.



Ongoing support

iMedDoc's Customer Success team is available Monday to Friday by phone and email. Support is not limited to the onboarding period, it continues as your practice grows and your needs evolve.

So, why iMedDoc?

Most practice management software was built for general healthcare, then adapted for private practice as an afterthought. iMedDoc was built the other way around.

Built for UK and Ireland's private practices. Not adapted for it.

Healthcode EDI, clinical letter dictation, insurance billing, and consultant-led workflows are core to iMedDoc. They are not features bolted onto a platform that was designed for a different market.

When your practice management software understands the difference between a referral letter and a discharge summary, between a self-pay invoice and an EDI claim, you stop working around the system and start working with it.

25 years of clinical co-development.

iMedDoc has not been built in a product lab and shipped to clinics. It has been developed over two and a half decades alongside the consultants, surgeons, medical secretaries, and practice managers who use it every day. Features are shaped by clinical feedback, not assumptions. That depth of refinement is something no amount of funding or engineering speed can replicate.

Cloud-based. Accessible from anywhere.

No servers in your practice. No software to install or maintain. No dependency on a single machine or a remote desktop connection. iMedDoc runs securely in any web browser, on any device. Your patient records, your schedule, and your billing travel with you, from your consulting room to your home office to the hospital car park.

One connected platform.

Patient records, scheduling, clinical documentation, billing, Healthcode EDI, video consultations, patient communication, and reporting all in one system. When every part of your practice shares the same data, you stop rekeying information, stop reconciling across platforms, and stop losing time to the gaps between disconnected tools.

Per-clinician pricing. No hidden costs.

You pay for each clinician on your account. Medical secretaries, practice managers, and administrators are included at no extra cost on every plan — regardless of how many you have. No per-patient fees. No platform surcharges. No charges that grow unpredictably as your practice scales. The pricing model is as straightforward as the software.

**We have
been doing this
for 25 years,
and it shows.**

Trusted by consultants and practice teams across the UK and Ireland

Patient data protected by design, not as an afterthought. Enterprise-grade encryption, GDPR-compliant UK hosting, and access controls that keep sensitive information appropriately restricted – without adding complexity for your team.



500+ clinicians across the UK and Ireland



25+ years developing software for private healthcare



Those payments alone made iMedDoc cost-neutral for our practice

Communication with patients and between the practice team has been improved thanks to the messaging and task functionalities. The Billink integration is amazing, too, making it much easier to take payments from patients for smaller amounts. Those payments alone have generated enough income to make iMedDoc cost neutral for the practice. We've requested some features which have been implemented, so I'm pleased that iMedDoc is taking customer feedback and using it to enhance the solution. I'm really excited to see more developments, like AI, being incorporated, too.

Dr Ronan Kavanagh
Consultant, Western Rheumatology



iMedDoc streamlined our invoicing and reduced late payments.

iMedDoc is quick and easy to use. Being able to email more than one document at a time ensures patients and GP surgeries get everything they need in one go. Invoicing is great, and emailing directly to patients has streamlined my accounts - I barely have to chase people now for late payments.

Jillia Williams
Medical Secretary



We are so impressed with the new system and all it has to offer us.

Now looking at transferring one of my other consultants over to iMedDoc too. We are all so happy with the ease and quickness of the system and it's made a lot of our working process much more streamlined and efficient to the patient and the service we offer them. Would 100% recommend this practice software to anyone.

Helen Nickalls
Private Medical Secretary



From decision to day one and beyond

Switching practice management software is a significant decision. It affects every person in your practice and every workflow you rely on. We know that, which is why iMedDoc's onboarding is not self-serve, not rushed, and not left to chance. Every new practice is onboarded by a dedicated team with experience across hundreds of UK and Irish private

01

Scoping & planning

Before anything is configured, the iMedDoc team works with you to understand how your practice runs. Specialties, diary structures, appointment types, fee schedules, payer mix, integration requirements, and any data migration needs all scoped in detail. This is a collaborative conversation, not a form to fill in. The output is a clear implementation plan tailored to your practice.

02

Configuration

iMedDoc is configured to match your practice before you ever log in. Letter and invoice templates, diary layouts, user permissions, fee schedules, and integrations with Healthcode, Xero, or other platforms. This will all be set up by the iMedDoc team based on your scoping session. You review and sign off the configuration before anything goes live.

03

Data migration

If you are moving from an existing system, the iMedDoc team manages the migration on your behalf. Patient records and practice data are transferred with full quality checks at every stage. Typical timeline: four to six weeks, depending on data volume and complexity. For new practices starting fresh, this stage is not needed, and the timeline compresses to one to two weeks.

04

Training

Training is delivered to your whole team on your go-live date so the system, the setup, and the training all align. Sessions run from two to five hours depending on practice size and complexity, covering the full scope of your configured system.

Your team will be equipped to use iMedDoc with confidence from the very first day.

05

Go-live & stabilisation

Your practice goes live on iMedDoc with dedicated support during the first few weeks. The Customer Success team is available to answer questions, resolve issues, and help your team build confidence with the system as it becomes part of daily workflows. This is not a handoff, it is the most supported part of the process.

06

Ongoing support & partnership

Support does not end after go-live. iMedDoc's Customer Success team is available Monday to Friday by phone and email for as long as you are a customer. As your practice grows, adds clinicians, or evolves its workflows, iMedDoc scales with you. This is a long-term partnership, not a software subscription.

Every iMedDoc practice is onboarded by people who have done this before. That experience is yours from day one.

Straightforward pricing. No Surprises.

iMedDoc is priced per clinician, per month. Medical secretaries, practice managers, and administrators are included at no extra cost on every plan. No setup fees. No per-patient charges. (Below pricing is for the UK. Contact sales if you're based in Ireland for pricing.)

SOLO

£79 / per clinician / per month
exc. VAT

For single clinician practices. Every tool you need, from the moment you start.

- Unlimited patient records & notes
- Appointment calendar & online booking
- iMedDoc mobile app
- Invoicing & online payments
- Automated email & SMS reminders

PRO

£99 / per clinician / per month
exc. VAT

iMedDoc's complete system for both single and multi-clinician practices.

Everything in Solo, plus:

- Multi-clinician scheduling
- Patient portal with booking & payments
- Healthcode, Xero & Amplitude
- Role-based access permissions
- Priority support

No setup fees · 12-month contract · Per-clinician pricing · No hidden costs

Enterprise: custom pricing for multi-site groups and hospital networks.

Premium: coming soon.

See full pricing and feature comparison at imeddoc.com/pricing

Common questions, straight answers.

Is iMedDoc cloud-based?

Yes, it's entirely cloud-based. Accessed securely through any web browser. No software to install, no servers to maintain. Your practice data is hosted on UK infrastructure with enterprise-grade encryption.

Which specialties does it support?

All medical specialties. iMedDoc is configured to your specific clinical workflow, whether that involves surgical documentation, video consultations, or integration with external lab results.

Does it integrate with Healthcode and Xero?

Yes, directly. EDI claims submit to Healthcode from the patient record. Financial data flows into Xero automatically. No manual exports.

Is there a mobile app?

Yes. Available on iOS and Android. Access patient records, dictate notes, capture images, and manage your diary from your phone.

What is the contract length?

12 months, auto-renewing annually. No setup fees. All prices are exclusive of VAT.

How secure is my data?

Patient data is encrypted in transit and at rest, stored in GDPR-compliant UK infrastructure with multi-factor authentication and role-based access controls.



See iMedDoc in **action.**

Book a personalised demo with our team. We will walk you through the platform using your specialty, your workflows, and your questions so you can make the right decision for your practice. Not quite ready for a full demo but have questions? Contact our sales team and they'll be happy to answer any questions you may have.

[Book a Demo](#)

[Contact Sales](#)

No setup fees · 12-month contract · Per-clinician pricing · No hidden costs

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